



AKERS BROTHERS and SISTER PRINTING

A COMPLETE PRINTING AND DIE CUTTING SERVICE

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14 August 2018

Via ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate
Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of Akers Brothers & Sister Printing. We are a 4th generation family owned and operated print shop and are a Sonic customer, we urge you not to grant USTelecom's petition.

Seven year's ago we switched from AT&T to Sonic due to the greatly reduced rate. It wasn't all about the money, we get more from Sonic than we ever did from AT&T and we now have caring Customer Service as well, something AT&T lost long ago.

Previous to switching I reached out to AT&T asking them to lower their cost and provide better service, they absolutely refused, once I switched they nearly begged for us to return, and offered better rates, but not better service.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers.

Sincerely, *Cliff Akers*

Clifford Mark Akers
Operation Manager
Akers Brothers & Sister Printing